



Department of
Education

Shaping the future

City Beach Residential College

Parent and Student Handbook



30 April 2025

**City Beach Residential College and its staff respectfully
acknowledge the Whadjuk people who are the traditional
custodians of the Noongar Region land on which our students
live and are educated.**

**We pay respect to Elders past, present and those who are
emerging.**

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Contact Details

City Beach Residential College
22 Kalinda Drive
CITY BEACH
WA 6015

Supervisors

Telephone: (08) 9237 7500
Mobile: 0418 287 245
E-mail:
citybeach.rescol@education.wa.edu.au

Administration and finance

Telephone: (08) 9237 7500
E-mail:
citybeach.src.admin@education.wa.edu.au
Website:
www.education.wa.edu.au/citybeachresidentialcollege
Mail: C/O City Beach Residential College
22 Kalinda Drive
CITY BEACH WA 6015

Department of Education

151 Royal Street
East Perth WA 6004
T: 9264 4111
W: www.education.wa.edu.au

On-duty hours

Mon - Thurs: 6:30am – 10:00pm
Fri: 6:30am – 11:00pm
Sat: 7:30am – 11:00pm
Sun: 8:00am – 10:00pm

Administration & Finance hours

Mon - Fri: 8:30am – 1:30pm

Facebook

<https://www.facebook.com/citybeachresidentialcollege/>

Instagram

<https://www.instagram.com/citybeachresidentialcollege/>

Inward telephone

If your child does not have a mobile phone, you can contact them at the college on the following number:

Student telephone: (08) 9237 7500 or 0418 287 245

Students are asked to remind family and friends that they are unavailable to receive incoming calls during mealtimes, study time or after lights out.

Inward mail

You can send mail to your child at the College's postal address above.

Emergency contact

Students are discouraged from using their mobile phones after lights out. In case of emergency, please call the college supervisors on (08) 9237 7500 or 0418 287 245. A supervisor will then contact your child with minimum disruption to other students.

Welcome to City Beach Residential College

Thank you for choosing City Beach Residential College for your child.

We look forward to working with you as we raise our boarders together and watch them grow over the years to come. All college staff are committed to providing a safe and caring environment to support your child in their personal development and education.

We aim to provide a high-quality boarding service which is valued by you and your children. Your suggestions on how we can improve our service are always welcome.

About us

City Beach Residential College opened in 2007 to house students from regional WA students who had gained entry into Perth Modern School, John Curtin College of the Arts, Bob Hawke College and other schools offering placements for students in the Gifted and Talented Secondary Selective Entrance Program.

Over the years due to the success of the gifted and talented program the list of schools which offer these placements has risen.

The Residential College is situated on the former City Beach Senior High School site and nestles securely into the surrounding bushlands of Bold Park. Accommodation for students is spread across 10 townhouses that consist of 6 bedrooms, 3 bathrooms, lounge with T.V, and kitchenette.

The state-of-the-art administration building winning the 2020 Educational Architecture award, houses all other student amenities, such as recreation and theatre rooms, gym, study facilities, laundry, music practice rooms, dining facilities and more.



At the college, exacting inquiry and thoughtful disclosure foster the life of the mind; instruction and activity promote fitness and health, and the daily interactions of a residential college nurture integrity, empathy, and kindness. Because learning and growth at City Beach arise from each individual's engagement with others, the richness of experience here requires diversity in all its dimensions; students and staff value the differences they bring to the community they share.

The challenges that students meet at City Beach and the support they receive have a common purpose; to stimulate their development as individuals and as members of society. City Beach Residential College strives to create an environment that cherishes both the individual and a strong sense of community. We must promote civility, honesty, generosity of spirit, and concern for others. The opportunity to live together in a residential college should help students look beyond self-concern to responsible citizenship and to the welfare of others. The college seeks to provide the highest standard of care and supervision. Experienced and qualified staff, employed by the Western Australian Department of Education as live in supervisors care for all students and support them with their learning and personal development. Residential college staff are warm and caring people who enjoy working with students and their parents to create a memorable boarding experience and friendships that last a lifetime.

Our staff

Residential college staff comprise of a supervisory team and a support team, both of which report to the College Manager. The College Manager reports to the Manager Residential Colleges in the Department of Education in Perth.

Supervisory staff hold various qualifications including:

- Certificate IV in Community Services – Student Residential Care
- First Aid Certificate (including CPR)
- Surf Rescue Certificate and Bronze Medallion
- Aquatic Rescue for Group 3 Pool Award
- LR Class Driver's Licence with passenger transport driver (PTD) authorisation.

College governance

City Beach Residential College is governed by the *School Education Act 1999* and is administered by the Western Australian Department of Education. The College Manager works with staff to develop local processes in line with Department of Education policies and procedures.

All Department of Education policies can be viewed at www.det.wa.edu.au/policies.

LINC Committee

Supporting City Beach Residential College is our local input networking and communications (LINC) committee.

The purpose of the LINC committee is to enable parents and members of the community to provide input to the College Manager regarding the operation and management of the college. Please speak with us if you would like to join this important advisory group.

Head students / Student Representative Council (SRC)

Head students are selected late in the year to take up the role for the following year. Students are selected by their peers and endorsed by our supervisors and College Manager.

SRC members are selected at the start of the year by their peers and are made up of different year groups.

The Head Students and SRC members are students that demonstrate positive behaviour as role models for their peers and accept the responsibility of presenting and advocating ideas on their behalf.

Our code of conduct

The Residential College Code of Conduct (the Code), reproduced in the Appendix, sets out some simple expectations for students:

- In respect to self
- In respect to other students
- In respect to staff
- In respect to property.

When signing the Boarding Agreement for your child, you are undertaking that your child will comply with the Code.

When your child signs the Boarding Agreement, they agree they have read, understood, and will follow the Code; and understand that there may be consequences for breaches.

Positive Behaviour Support (PBS)

We are committed to the PBS program which supports the implementation of the Department of Education's *Student Behaviour in Public Schools Policy and Procedures*. Our goal is to create a safe, positive environment where students are engaged and successful.

Costs and charges

Annual boarding fee

The boarding fee covers a student's bed, meals, facilities, and pastoral care. It applies to all Department of Education Residential Colleges and is the same for all year levels.

Refer to our website <https://www.education.wa.edu.au/web/citybeachresidentialcollege> for the latest information on costs and charges.

Bond

A \$300 bond is required as part of the boarding agreement. The bond is security for the performance of your obligations under the agreement. It may be used to compensate the residential college for any outstanding costs or for repairing damage a student may cause to college property. At the completion of the boarding agreement the balance of the \$300 will be returned to you.

Other costs – individual services

The residential college recovers the cost of providing individual services to students such as the purchase of required medications and participation in optional organised activities.

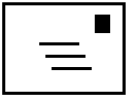
Payment

By accepting a place at the college and signing the Boarding Agreement you agree to:

- Pay the invoiced amount for accommodation and individual services each year.
- Complete required payments prior to the first day of term unless a prior arrangement or payment plan has been approved by the College Manager.
- Pay any outstanding amounts if the Boarding Agreement is terminated.

Please contact the college if you would like to consider Centrepay as a payment option.

Payment options

 in Person <i>cash, cheque, EFTPOS</i> City Beach Residential College 22 Kalinda Drive CITY BEACH WA 6015	 by Phone <i>credit card</i> (08) 9237 7500 8:30am – 1:30pm Monday to Friday	 by Mail <i>cheque, money order</i> City Beach Residential College PO Box 191 Floreat WA 6014	 via EFT <i>electronic bank transfer</i> BSB: 066130 A/C: 1025 1454 Please use student name as the reference
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Financial assistance and allowances

It is a condition of the Boarding Agreement that you assign to the residential college any subsidies or payments received to offset the charge for accommodation each year.

Please refer to the residential college's website <https://www.education.wa.edu.au/residential-colleges> for the latest information on fees and allowances.

Learning support

The main reason a student boards with us is their desire to access a quality education. At City Beach Residential College, we support students to achieve their academic goals.

Please note that residential college staff are not authorised to sign school documentation such as permission slips on parents' behalf.

Homework and study

All students are expected to practise sound study habits and be respectful of other students' needs for a distraction free environment. The college study times are:

Year 7 & 8:

Mon – Thurs: 6:45 – 7:45pm

Supervised study in communal study area.

Sunday: 7:15 – 7:45pm

Study held in student unit/room.

Year 9 & 10:

Mon – Thurs: 6:45 – 8:30pm (15min break)

Yr. 9 Supervised study in communal study area

Yr. 10 Study held in student unit/room.

Sunday: 7:15 – 8:30pm (15min break)

Study held in student unit/room.

Year 11 & 12:

Mon – Thurs: 6:45 – 9:00pm (15min break)

Sunday: 7:15 – 9:00pm (15min break)

Study held in student unit/room.



Senior students may request late study past 'lights out' which will be assessed by on duty supervisors. No late study will be granted on Sunday evening unless exam preparation is being done. During study in student rooms, students must leave doors open and/or curtains open to allow supervision without the need to enter student rooms and disturb students unnecessarily.

Mobile phones must be left on kitchen bench during unit study to limit distractions.

Students are expected to work constructively during these study times and may need to dedicate extra effort outside of these times to complete all academic requirements.

Students without set homework on any given day are required to remain focused during study time on other tasks such as revision, reading, recreational reading, writing, or other supervisor approved recreational activity of their choice.

Term 3 school holidays ATAR exams

Some ATAR exams take place during the Term 3 school holiday period. With sufficient advanced notice, we can remain open during this time to facilitate those students' requiring accommodation in order to attend exams.

A modified boarding service is offered with fewer staff than normal, with the expectation that Year 12 students will demonstrate high levels of responsibility and self-management.

Music practice

The administration building has 3x semi sound proofed music rooms available to students to use at any time for music practice. The college has equipped one of the rooms with a piano with the others available for students to practice on their own pieces.



Tutoring

The residential college has a strong relationship with all its partner schools and student services divisions. Supervisors or the college manager are available to speak with the appropriate school staff to ensure that any concerns are addressed.

Years 7-9: Once a week a college engages a tutor to help students with most general subjects and general planning of assignments and homework. Students can book times, or parents can request a time be scheduled to address any areas of concern.



Years 10-12: The college engages tutoring for our senior students every term. This program is available for multiple sessions in the lead up to exams covering most subjects. The tutoring is also available to develop study timetables and educate students on the most effective way to gain marks.

If students require additional help with their schooling, they should always avail themselves of the school programs on offer. If students are unable to attend these, or if what is offered by the school and college is not sufficient, you may consider engaging a private tutor. Private tutoring costs are not covered by student boarding fees, but college staff will assist in finding a suitable place for private tutoring to occur.

Computers and internet access

Wireless internet is available throughout the college to all students as well as an ethernet port in each student's room.

College internet is set up for students to be able to study and research their required schoolwork.

There is also scope for students to use the network for reasonable personal use. Students are discouraged from using the college network for online gaming and/or streaming which may slow user speeds for others.

To access college internet, you and your child will sign an online services acceptable use agreement setting out rules surrounding Department of Education-provided online services.



Extended school absences

We provide a boarding service so that students can attend school. If your child will be absent from school for an extended period of time, they will be required to return home until they are able to resume their schooling.

Reasons that students may be absent from school and required to return home include:

- They have been suspended from school
- They have an infectious disease such as flu or COVID-19
- Long-term illness/injury

If you are unable to collect your child, we encourage you to have a local contact or guardian available to do so.

Students absent from school for short periods of time due to illness will be confined to bed in the college sick bay.

What your child needs to bring

The essentials

Perth can get quite cold in winter and hot in summer so students should have clothes to fit a variety of weather conditions.

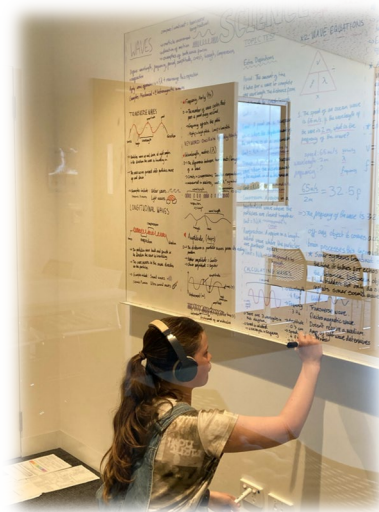
Each room is made up of a bed, bedside cabinet, desk, chair, and wardrobe with hanging space.

The college does not provide any bedding for students, so the following is a guide as to the minimum required for each student.

- 1x Mattress protector
- 1x Pillow
- 2x King single sheet sets
- 1x Doona or equivalent in blankets
- 2x Doona covers (if applicable)
- 2x Bath towels

All college beds are long singles (920mm x 2030mm) so linen purchased should be king single.

Swimming pool and beach trips will be regularly arranged so students should make sure they have a beach towel, hat, and sun smart swimwear.



Personal computers

Computer access has become an integral part of schooling and a personal device is a great idea. Please check with your child's school to see what type of device they recommend.

If your child brings their personal device to the residential college please ensure all appropriate cabling, any required adaptors and USB devices are included.

Personal devices are primarily for study purposes and are not to be used after lights out.

Mobile phones

Students are to provide their mobile phone number to staff and enter the college phone number into their contacts list.

Mobile phones are not to be used at mealtimes, during study or after lights out.

Year 7 – 10: All electronic devices including computers, air pods, gaming devices, smart watches, tablets, mobile phones etc. are locked up at 'lights out' and unlocked in the morning. This is to promote and develop healthy sleeping habits. Supervisors are available 24 hours a day in case of an emergency via internal phone system or supervisor's mobile.

Years 11 – 12: Are expected to self-manage their own device usage and may keep possession of their electronic devices overnight.

Students are to provide their mobile phone number to staff and enter the college phone number into their contacts list.

Student property

Insurance

The Department of Education does not have insurance cover for student property that is lost, stolen or damaged.

Security

Please ensure your child's personal property including clothing and bedding is clearly and permanently labelled or marked for easy identification.

The college will take all practical precautions to care for your child's personal belongings and retrieve lost or stolen items but accepts no responsibility for any items that are damaged or lost.

Locked boxes are available in reception for students to lock up any small valuable items.

Bicycles, scooters, and skateboards

Bicycles, scooters, skates, and skateboards are permitted at the college. Appropriate safety equipment (*helmet etc.*) must be worn. The college does own a small number of bikes for students use if needed.

Written permission is required to have/use a bicycle, scooter, or skateboard at the college. Staff will advise when and where they may be used on college grounds.

Inappropriate items

Students are not to bring offensive material into the residential college. Neither are they to display inappropriate material in their room. If in doubt, students can check with college staff who will indicate if it is acceptable. College staff may confiscate items deemed offensive, inappropriate or in poor taste, and students will be asked to take the item home.

Student room searches

To ensure the health and safety of students, residential college staff may search student rooms if they have sufficient reason to do so. Room searches normally take place when staff have formed a reasonable belief that:

- A student is at risk of self-harm.
- Dangerous or banned items or illegal substances may have been brought into the residential college.
- A student may be in possession of stolen property.

Any items confiscated will be given to you or returned to your child to take home unless it has been delivered into the custody of the Police.

Student mail

We will contact you if your child receives a package that we believe looks suspicious or may contain contraband. We may ask your child to open the package in front of a staff member or give the unopened package to you. We will never open student mail.



Leave arrangements

A record of students' whereabouts is always maintained. When leaving the college, all students must **'sign out'** in the appropriate way and **'sign in'** on returning.

Leave while under college care

Different leave arrangements enable students to participate in a range of sporting, cultural and social activities held outside school hours and away from the residential college.

Leaving residential college grounds

Except when leaving to attend school, students must receive permission from a supervisor before leaving the residential college grounds.

The college manager may revoke approval to leave the college grounds for disciplinary reasons.

Local Shopping Leave

With your permission, students will be given leave on set days each week.

Each Wednesday there is a college shopping trip to Floreat Forum Shopping Centre, which is located just 4kms from the college.

The shopping centre has Coles, Woolworths, and some specialty stores. This is an opportunity for students to stock up on any personal supplies with the college then picking the students up.

In addition to the mid-week shopping trip, the college facilitates (on average) one shopping trip per weekend to various centres throughout Perth. There is also a small IGA within walking distance (2kms) from the college called The Boulevard.

There is no direct supervision during this leave and students are expected to be an ambassador of the residential college and behave in line with the Code of Conduct.

Casual Employment Leave

After consultation between parents, the student and the college manager, your child may be given leave to undertake casual employment. College staff will endeavour to assist with transportation needs, but as this may not always be possible students are encouraged to organise their own transportation to and from their workplace.

Leave under another's care

Students are entitled to seven-day care throughout the school term. However, we do support and encourage students to spend time with family and friends wherever possible.

College staff have a duty of care to protect students from risk of harm. In consultation with you, we may refuse a leave request, or refuse to release a student where leave has previously been approved, if we consider the host may pose a risk to your child.

If your child is unable to return on schedule, please contact college staff to let them know when they will be returning.

The college requires all students who are not being picked up directly from the college, to have the responsible adult (person assuming duty of care) to call to confirm the student has arrived safely regardless of the time of arrival. This includes end of term travel.

REACH boarding school system

City Beach Residential College uses REACH boarding school software.

REACH is designed to make leave requests and other residential college procedures accurate, easy to use and always available.

At the beginning of your child's residency at the college they will be assigned a profile on REACH and shown how to use the system. Parents also will be assigned a profile which will allow you to log into the portal and arrange for and approve your child's leave. You may choose to download the REACH app which provides similar functionality.

If you have any issues or queries about REACH, please don't hesitate to contact college staff or the REACH support team at <https://reach.cloud/boarding-schools/>.

Sign out ('host') list

You can add any number of trusted adults ('hosts') into REACH that you can approve your child to go on leave with.

Leave requests

Leave requests are fully automated in REACH. Each leave requires host's full name, contact number and address. It is recommended for ease of use to pre-load REACH with as many 'hosts' as possible to eliminate the need to enter all the details each time.

Advanced notice of leave plan is recommended including at least 24-hour notice if any drives are required for the leave (Airport/Train drop off / pick up)

'Day leave'

Students can go on day leave on the weekend and at various times during the week.

Day Leave on a school night is discouraged and generally will only be granted for school purposes or to stay with parents or immediate family.

'Overnight leave'

Students are permitted weekend overnight leave to return home or spend the weekend away from the college.

Pick-ups and drop-offs should be worked within staff on-duty times. Students on leave returning after dinner can request a late meal be saved.

Overnight leave on a school night is discouraged and generally will only be granted for school purposes or to stay with parents or immediate family.

Return time curfew

The college is subject to a return curfew each night to ensure students are settled without disturbing others. This does exclude school-based requirements (performances, dinner dances, school balls etc.)

Sunday – Thursday: 9:00pm
Friday and Saturday: 10:00pm

Student transport

Residential college vehicles

City Beach Residential College maintains vehicles which supervisors use to transport students. Staff transporting students have appropriate driving licences and passenger transport driver (PTD) authorisations.

The college facilitates travel to and from any school-based compulsory attendance events for the following schools: Perth Modern, John Curtin College of the Arts, Shenton College, Churchlands Senior High School, and Bob Hawke College. For students attending any other school, the college will endeavour to facilitate attendance but due to the potential distance of travel it may not be possible.

The college will make every attempt to cater for student travel to other sporting or academic activities, but this is not always possible. Due to the number of students possibly requesting drives, students are encouraged to sign up to only one approved extracurricular activity requiring college transport. If additional extracurricular activities are wanted, parents are encouraged to source separate transport arranged through coaches or parents of teammates etc.

The college tries to maintain a travel radius of up to 8-10kms from the college for non-school related events, but trips inside this radius are still dependent upon time of requested drive and availability of staff/vehicles.

Students are expected to be responsible passengers at all times.



Transport to school

Most students catch public transport to and from school. This transition process takes time with various steps to ensure students who often have never caught public transport before feel confident and competent. On a normal day most students from each school will travel together on public transport, very rarely will the student need to travel by themselves.

For most of term 1, supervisors will transport new students to and from their respective schools.

Once supervisors feel students are confident and competent, they will begin transitioning the students onto public transport.

1. New and junior students will commence public transport under the direct supervision of a supervisor.
2. Once the supervisor feels the student is comfortable with the journey the student is then paired with an older student for the remainder of Term 1.

Yrs. 7 & 8 are not able to catch public transport by themselves and must be accompanied by an older student.

Travel for Perth Modern & Bob Hawke students:

Located approximately 300m from the college entrance is the bus stop that picks up students for Perth Modern School. Students disembark at West Leederville and walk the remaining short distance to the school. On returning the journey is reversed.

Travel for John Curtin students:

The college bus departs the college at 7.45 and drops students directly to school. On returning after school students catch a bus from school to Fremantle Station training to Daglish station where the college picks them up.

Travel for Churchlands students:

Churchlands students can catch a bus at the front of City Beach Primary School (400m from the College) direct to and from Churchlands Senior High School.

Travel for Shenton students:

Shenton students catch the same bus as Perth Modern students with a bus change halfway through their journey. The second bus delivers students directly to Shenton College. On returning the journey is reversed.

All other schools:

The college will facilitate transport to bus or train links that will have the most direct route to school.



Private motor vehicles

Your child will not travel in the personal private vehicle of a residential college staff member unless this is the best course of action in a medical emergency situation.

Student motor vehicles

Students are permitted to use their own vehicle only for transport from home to the college and from the college home. Students must:

- receive prior written approval from the college manager to have a vehicle at the college.
- understand that vehicles are parked at the college at the car owners' risk.
- receive prior written approval from the parents of any other student before providing them with a lift to and from their home.

Public Transport

Your child's school will facilitate the acquisition of a Smart Rider card. Travel to and from school on a weekday is free if the student Smart Rider card does not have a negative balance.

This enables students to catch public transport at a discounted rate. We encourage parents to set up a direct debit facility attached to this card that will automatically load funds onto the card once it is low.

Please refer to the Trans WA website for details: www.transperth.wa.gov.au

The college makes every attempt to group students together during trips on public transport to reduce any risks associated with public transport use.

Unless accompanied by a senior student, Year 7 & 8 students will not be allowed on public transport alone without college manager and parental approval.

Additionally, the college does not allow students to travel on public transport at night in the dark.

College life

Daily routine

Mon – Thurs

6:30am	Alarms switched off
6:40am – 8:00am	Breakfast + make lunch
3:30pm – 4:30pm	Afternoon tea
5:45pm – 6:10pm	Dinner
6:45pm	Study commences
7:45pm	All student's supper
8:00pm	Years 9 / 10 / 11 / 12 return to study
8:30pm	Year 7 / 8 devices locked away
8:30pm	Year 9 / 10 study finished
9:00pm	Year 7 / 8 lights out
9:00pm	Year 11 / 12 study finished
9:00pm	Year 9 devices locked away
9:45pm	Year 9 / 10 / 11 / 12 lights out



Friday (night)

5:45pm – 6:10pm	Dinner
9:00pm	All student's supper
9:15pm	Year 7 / 8 devices locked away
10:00pm	Year 7 / 8 lights out
10:15pm	Year 9 / 10 devices locked away
10:45pm	Year 9 / 10 / 11 / 12 quiet time/lights out

Saturday

7:30am	Alarms switched off
7:30am onwards	Breakfast
12:30pm – 1:00pm	Lunch
5:45pm – 6:10pm	Dinner
9:00pm	All student's supper
9:15pm	Year 7 / 8 devices locked away
10:00pm	Year 7 / 8 lights out
10:15pm	Year 9 / 10 devices locked away
10:45pm	Year 9 / 10 / 11 / 12 quiet time/lights out



Sunday

8:00am	Alarms switched off
8:00am onwards	Breakfast
12:30pm – 1:00pm	Lunch
5:45pm – 6:10pm	Dinner
7:15pm	Study commences
7:45pm	All student's supper
8:00pm	Years 9 / 10 / 11 / 12 return to study
8:30pm	Year 7 / 8 devices locked away
8:30pm	Year 9 / 10 study finished
9:00pm	Year 7 / 8 lights out
9:00pm	Year 11 / 12 study finished
9:00pm	Year 9 devices locked away
9:45pm	Year 9 / 10 / 11 / 12 lights out



Bedrooms

It is expected that students keep their rooms clean and tidy. Supervisors check off students' room every morning during the week after the students leave for school. Student rooms are checked to ensure they have made their bed and cleaned their room.

Rooms are allocated for each student with the intended outcome of placing students in year groups to encouraging positive relationships, study habits while also trying to avoid any personality clashes.

At times, staff may ask students to change rooms. This will be done after consultation with students and parents. Student room changes are only requested by staff if they feel it is in the best interest of the college community.

Dress code

Students are expected to be fully dressed at all times throughout the college. Students should be mindful of the CCTV and note that in some instances a supervisor of a different gender may need to access their unit.

Meals

City Beach Residential College supports healthy eating. 'FreshSNAP' is the healthy eating program at all Department of Education Residential Colleges. It is in line with the Department's *Healthy Food and Drink in Public Schools Policy*.

The college supports and will cater for any medically required or religious dietary requirements. The kitchen staff can also prepare vegetarian and gluten free options where required, so please advise us of any special dietary needs. Students can speak with college staff and the chef to suggest additions to the menu.

During the week breakfast starts at 6.40am and continues until students have left for school. During this time school lunches are put together by students from a fully stocked salad and condiment bar.

On returning to the college after school, afternoon tea is available followed by dinner, dessert and finally supper at the end of the night.

The kitchen does its best to cater for all students, but it is recognised that on any given day it may not please every person. New students may take some time to adjust to food not prepared the way they are used to at home, but this is all part of the adjustment process.

The college student representative council and students are encouraged engage for both positive and negative feedback. By gaining the early feedback from students the kitchen can be better informed as to what items they put on the menu or what recipe changes may be required.

Meal requirements outside of regular mealtimes

Fruit, milk, water, leftovers, and hot drinks are available at any time.

Students can order a late, packed, or early meal if they will not be present at a mealtime (e.g., for sports training or medical appointments). In most instances staff will be able to arrange these meals, but students should plan ahead and notify staff if they need one.

Personal food and snacks

Food snacks can be purchased or sent from home but for hygiene reasons are best kept in sealed containers. Energy drinks and chewing gum are banned from the college.

Recreation and Social

We aim to provide a range of activities while also allowing for individual needs.

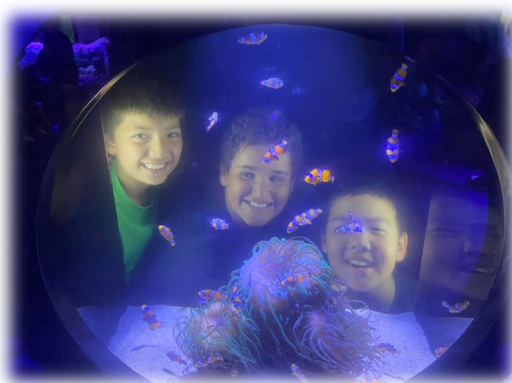
Please note that charges may apply to some activities. We do not seek to profit from these events and your child's participation in any activity requiring payment is at your discretion.

The supervisors work hard to ensure that a wide variety of activities are offered to students, from movie nights, shopping trips to scavenger hunts and game show nights.

The college welcomes suggestions for activities from both students and parents, and all attempts to incorporate requested activities will be made. At the beginning of each week the activity calendar is published on the notice board for students and Facebook for parents.

Most activities run by the college are covered by the general permission which can be signed off in each application for residency package. This is strongly suggested to avoid getting multiple phone calls each week from supervisors checking for permission.

Any major activity run by the college will be pre-empted by an activity information sheet and a permission form. These may include Adventure World or Laser Tag.



Sport and hobbies



Students are encouraged to participate in a wide range of individual and team sports and hobbies according to their interests. We do this to promote fitness, fun and social interaction.

- The college organises a wide variety of fun activities throughout the year.
- Details of local sporting clubs and associations can be supplied by college staff if required.
- Students will need to meet the cost of any membership fees, personal equipment, and uniforms.

The college welcomes suggestions for activities from students and parents, and we will endeavour to accommodate all reasonable requests.

Camps and outings

The college organises camps and outings throughout the year. These activities are voluntary and there is no obligation for your child to participate. You will be asked to provide written permission for your child to attend.

Recreation room and gym facilities

Students are encouraged to make good use of college facilities like the fully equipped gym, pool table, table tennis table, air hockey and fully stocked board game cupboard.



Movies and gaming

The college has an amazing theatre room and individual TV areas within each unit.

Gaming consoles are permitted at the college and can be used in the communal areas only as TV's are not permitted in student rooms.

All media (television, movies, computer games, DVDs, magazines etc.) accessed by your child whilst residing at City Beach Residential College will be consistent with Australian Government classification ratings for films and computer games.



The college permits content rated G, PG and M. All content remains at the discretion of college staff and will be removed or confiscated if it is deemed inappropriate. Material rated MA15+ will not be displayed in the college.

Visitors

To ensure the safety of all students, we ask that you enter and leave through reception and to register in the visitors' iPad.

Visitors are not permitted to enter student units other than on approved dates and times – usually at the start and end of each term.

Students are welcome to invite their school friends to visit the college. Friends are also required to register in the visitor iPad and are not permitted in students' units without prior permission. Students' friends are required to follow staff instructions whilst on college grounds.

Chores

Students will be required to work as a team to assist around the college with simple duties such as:

- tidying common rooms, unit or other sections of the college
- loading the dishwashers after meals.
- Cleaning the dining room tables after meals.
- Simple gardening.
- Emptying their unit bins.

Assisting the cleaning, kitchen and grounds staff replicates what students may be expected to do at home. It encourages cooperation and provides some practical domestic skills for when they leave home.



Laundry

The college has a communal student laundry with six commercial sized washers and five commercial dryers in addition to clothesline facilities.

Staff show students during orientation how to properly operate the machines and are available to assist students if they have any issues.

The college offers a laundry service on both Wednesday and Friday. Students have their school uniforms, bedding, and towels washed, dried, ironed and returned to them the same day by simply dropping the items at the laundry on their way out to school in the morning. All items will be waiting for collection when they return from school.

The college will provide students with laundry tubs to be used on Wednesdays and Fridays.

Students should ensure that all clothing is marked or labelled in the event that items are misplaced. Machines are free to use for students, but personal washing liquid/powder is the responsibility of students.



Religious freedom

Under the *School Education Act 1999* the curriculum and teaching in government schools is not to promote any particular religious practice, denomination, or sect. We also adhere to this principle at City Beach Residential College.

The college supports students who wish to practise their beliefs. Staff will assist where possible for your child to attend any religious services and cultural events they choose.



Health and safety

Student health

Our staff care for your child's health and wellbeing and all supervisors have a First Aid Certificate. When we offer a place at the college, we ask that you complete a 'Student Health Care Summary' form so that college staff have the knowledge to support the management of your child's health care needs.

Unwell students

Students who are too sick to go to school will be confined in the sick bay or in the students' rooms and will be excused from normal activities until they are well. College staff will contact you and your child's school to notify them of the absence. If a doctor's appointment is necessary, we will organise for this and notify you at the earliest convenience.

For the protection of all students and staff, any child with symptoms of an infectious disease (e.g. COVID-19, influenza, chicken pox, measles) must return home until they are no longer contagious. If your child is not able to attend school because they are unwell, then they will be required to return home.



Medical appointments

We work with all our families to help maintain the health of students. Please advise us if your child requires a medical appointment and we can make one for you.

City Beach Medical Centre
1 Oban Rd
City Beach
9385 9131
Bulk Bill all College students

Wembley Family Medical Practice
272 Cambridge St
Wembley
9387 5000
Bulk Bill College Students

City Beach Pharmacy
8/316 The Blvd
City Beach
9385 9400

Floreat Physiotherapy
21 Oceanic Drive
Floreat
9383 7819

Orthodontists
Floreat Dental Surgery
Shop 7 Floreat Forum
Floreat
9383 7711

School Dental Service
93130 555

All medical expenses, including the cost of an ambulance in an emergency, remain the responsibility of parents. You may choose to take out insurance, including ambulance cover, for your child's health needs.

Cancellation of ambulance call-out by parents

We have a duty of care for our students. If we call an ambulance for a student at risk, but when parents are contacted, they request cancellation, we will not do so until parents arrive, and the student is handed into their care.

Medication

All medication is stored in a locked cupboard in the medical room.

If your child requires medication as a short or long-term measure, please tell the college staff prior to your child starting their boarding journey.

The administration of medication carries inherent risk so to help make this practice as safe as possible we ask that all medications be provided to the college in a Webster pack. Your chemist will be able to do this.

'All medications' include any prescribed drug or medication, but also those that are available over the counter. Some examples are Ritalin or other drugs used to treat ADD/ADHD, anti-anxiety medications, melatonin, antibiotics, birth control, herbal remedies, iron tablets and hay fever/allergy relief.

Students are not permitted to keep any medications in their rooms, and/or self-administer any medications except an asthma inhaler. You may provide the college with pain relief such as Panadol or Nurofen for your child if you wish and our staff will safely store this for them to provide as needed.

Please contact the college if you have any questions about medications.

Mental Health

Our supervisors keep a close watch on all our students' mental health, and we will speak with you if we have any reason to feel concerned about your child. We also have regular organised access to a part time psychologist who works with students and staff to improve student wellbeing.

Formal bookings can be made by students and/or requested by parents, or informal catch ups can be facilitated. Should a student request a formal meeting with the psychologist you may be contacted to give your consent prior to this occurring (age dependant).

Care is taken by staff to ensure that the college is a safe and comfortable place for students. We have zero tolerance to bullying and any instances will be dealt with in line with the College code of conduct.

Being homesick

It is possible that students may become homesick when living away from home. Staff have a great deal of experience in assisting students and parents when students show signs of missing home. Homesickness can affect each student in different ways so there are several methods used by staff to support and care for students. Staff work with you to help your child with coping skills and to build resilience in living in a boarding community.

The following are some ways that parents can help a student through homesickness:

- Assure them that this is a natural, common experience over which they have a great deal of control.
- Your child should plan to bring a little of home with them: a favourite stuffed animal and pictures of special places and people are all great ways to ease the transition.
- Please speak to a member of staff and let them know what you are hearing or seeing. Often, especially when new to the college, students do not feel comfortable sharing their feelings with Supervisors. Instead, they put on a happy face and tell us that everything is "fine". Please let us know if everything is "not" fine.
- Encourage your child to get involved in activities. There are many exciting opportunities at the college and keeping busy is a can help reduce homesickness.

- Because free times can be hard times, help them to anticipate unscheduled times and plan activities with others.
- Help your child to focus on the things that they like here at the college or at school; classes they like the most, friends they will make, or unique opportunities that boarding will provide.
- It may be overwhelming for a student feeling homesick to think about a whole year, so help your child break the year down into manageable parts.
- This is probably not a time to go “cold turkey” from family contact. Encourage regular, scheduled emails and phone calls. Knowing that they will be speaking with a parent or loved one at a specific time can free a student’s energies for other things.
- Parents often ask how frequently they should call. Ultimately, this is a personal decision, but be sure to follow your child’s cues about the frequency of contact, even if you are (and you probably are!) missing your child a great deal and would like to call them more frequently.
- It is also important to think about what the best time is to call and nature of conversations at certain times. Having a deep, important conversation right before bed is not always advised as it can be unsettling, getting them to overthink right before trying to sleep.
- Encourage your child to get adequate sleep, nutrition, and exercise, all of which affect mood and resiliency. For this reason, discourage late-night phone calls or phone calls directly before bedtime as they may make students upset and make it hard for them to sleep.
- Urge your child to talk to staff at the college about their feelings. Remember that it is perceived distance from home and not geographical distance that correlates with homesickness.
- Don’t be surprised if your child starts to talk about being homesick at some time other than the beginning of the year, particularly after being home for a major school break.

CCTV

To support the safety of staff and students, CCTV is installed to provide coverage of select areas of the college.

Emergencies and accidents

The college maintains an Incident Management Plan to guide all aspects of prevention, preparedness, response, and recovery. We regularly practise evacuation and lockdown drills.

Fire Safety

City Beach Residential College is listed on the Department of Fire and Emergency Services Bushfire Zone Register. Accordingly, we have a separate and stand-alone bushfire plan and practise further evacuation drills during bushfire season.

The college has fire alarms, smoke detectors, fire extinguishers, and emergency evacuation plans. Students are trained in emergency evacuation procedures and practise evacuation drills regularly.

The Department of Fire and Emergency Services may charge a fee to attend premises in response to an alarm where there is no fire. Where it can be established a student has deliberately caused a false fire alarm, they may be asked to contribute to the costs of the callout

Parent concerns and complaints

Residential college concerns and complaints

City Beach Residential College is committed to providing a high-quality boarding service. We are always considering how to improve, and we value your feedback.

If you have any concerns about our service or facilities, we want to know. The college manager is happy to speak with you at any time to hear your concerns or discuss a complaint. You can also talk about it with any member of staff. We also welcome positive feedback.

Queries, concerns, and complaints are best managed at the college, in line with the Department of Education's *Disputes and Complaints* policy. If a satisfactory resolution has not been found after providing the College Manager with sufficient time and opportunity to address the matter, you may choose to make contact with the Manager Residential Colleges on 9264 4425 or residential.colleges@education.wa.edu.au.



Child protection concerns

City Beach Residential College is committed to the care, safety, and protection of all students. We provide protective behaviours awareness training to our students and our supervisors have undertaken training in child protection and are **mandatory reporters** of suspected child abuse.

Reporting a child protection incident or concern

There are a number of avenues for communicating incidents or concerns:

- Inform the College Manager and/or the Manager Residential Colleges.
- Contact the Department of Education's Standards and Integrity Directorate on 9264 4740 or email complaints@education.wa.edu.au.

Safety and welfare – for students

The following sections are for students.

At City Beach Residential College our supervisors are always on hand. You can talk with us about anything. We will listen and give you advice and support. If we think a matter needs to be discussed with others, we might refer you to someone more qualified to provide specialised support. This might be the College Manager or school psychologist.

Your safety and the safety of others

Firstly, you have the RIGHT to be safe and to feel safe at all times. If you have concerns or a complaint about what might be happening at the college, there are people who are able to help you.

Safety concerns may include things like:

- inappropriate social approaches by a person to make friends with you or start a close relationship with you
- inappropriate touching by a person which makes you feel uncomfortable
- sexual talk, personal emails or personal contact via mobile phones or social media
- inappropriate physical handling (hitting, pushing, hugging).

You might also be concerned about similar behaviour towards someone else at the college. It's OK for you to make a complaint on behalf of another student and we encourage you to do so.

Residential college student complaints

T: 1800 011 114 (Monday to Friday 8am to 5pm)

E: residentialstudentcomplaints@education.wa.edu.au

W: www.education.wa.edu.au/complaints

When you call you will speak to someone trained in protective behaviours. They care and understand that you may feel a range of emotions about contacting them including anxiety, shame, or relief. You can talk with them about yourself or someone else you are concerned about. You can remain anonymous but if you would like someone to get back to you, you will need to provide some contact details.

If your complaint is urgent or is an emergency please call the Police, Crisis Care or Kids Helpline.

Police

24 hours a day, seven days a week

T: 131 444 (000 for emergencies)

W: www.police.wa.gov.au

When you call you will be asked to:

Press '1' for immediate police attendance

Press '2' for general information, or to report an incident that does not need immediate police attendance

Remember, if it's an emergency, immediately hang up and call 000.

Crisis Care

24 hours a day, seven days a week

T: 9223 1111

T: 1800 199 008 (country free call)

T: 9325 1232 (TTY)

W: www.dcp.wa.gov.au/crisisandemergency

Crisis Care is a crisis information and counselling service of the Department of Communities Child Protection and Family Support for people needing urgent help.

Crisis Care can help when:

- you need immediate help with a serious problem
- you are concerned about your wellbeing or that of another person
- you are alone or afraid and urgently need to talk with someone
- you need counselling, information, or other support.

Kids Helpline

24 hours a day, seven days a week

T: 1800 55 1800

W: www.kidshelpline.com.au

Kids Helpline is Australia's only free, private, and confidential telephone and online counselling service specifically for young people aged between five and 25.

- If you need to talk with someone immediately, the fastest way is to call and speak with a counsellor.
- If you're not sure about talking with someone on the phone, or you can't get to a phone, use the web, or email service.
- Calls from mobile phones, landlines and payphones are free if you are calling from within Australia.

You can talk with Kids Helpline about anything including:

- relationships with your family, boyfriend, or girlfriend
- a friend who needs help
- school or study worries
- how you are feeling, such as angry, sad, or confused.

Your health and wellbeing concerns

It's OK to have concerns about what might happen at school or where you are living during the school year. We understand there might be times when you want help so, please use the helplines listed here.

School concerns

If you have concerns about school such as homework, school activities or other students you can talk with your parents or carers or with school staff such as:

- your teachers
- school psychologist
- school nurse
- school chaplain
- any other staff member.

Residential college concerns

Raise any concerns about the Residential College – e.g., facilities; meals; leave arrangements – with college staff. Discuss your concerns with other students to see what they think.

You can take your concerns to:

- any member of staff including the College Manager
- your parents/carers
- the Residential college student complaints line.

Residential college student complaints

T: 1800 011 114 (Monday to Friday 8am to 5pm)

E: residentialstudentcomplaints@education.wa.edu.au

W: www.education.wa.edu.au/complaints

Anti-bullying policy

City Beach Residential College does not tolerate bullying in any form. We are committed to providing you with a safe and caring environment where you feel happy and safe. Whenever you have concerns about feeling unsafe or threatened, we encourage you to speak to staff.



Suggestions

If there is anything we can do better, please let us know. You can raise your suggestions with your student council rep or any member of staff at any time.

Appendix: Residential College Code of Conduct

1 AUTHORITY

The Code of Conduct (the Code) is issued and published pursuant to section 213J of the *School Education Act 1999*.

2 PURPOSE

The Boarding Agreement provides that the student must obey the Code.

The purpose of the Code is to set out the required standard of conduct to be observed by a student while boarding at a residential college.

Students who breach the Code may be subject to disciplinary action. The college manager can suspend or terminate a boarding agreement for substantial breaches of the Code.

3 SCOPE

This Code applies to all students who board at a residential college.

4 CONDUCT IN RESPECT TO SELF

Students will:

- act with proper regard for their safety, education, welfare, and health (mental and physical);
- conduct themselves in a respectful, responsible and lawful manner;
- behave in a way that upholds the values, integrity, and reputation of the residential college; and
- accept responsibility for their actions.

5 CONDUCT IN RESPECT TO OTHER STUDENTS

Students will:

- treat other students with respect, dignity, courtesy, honesty, and fairness and with proper regard for others' rights, safety and welfare;
- live in harmony with other students and respect others' views and opinions;
- respect the privacy of others; and
- report a breach of the Code to appropriate staff.

6 CONDUCT IN RESPECT TO STAFF

Students will:

- treat staff with respect, dignity, courtesy, honesty, and fairness and with proper regard for their rights, safety and welfare;
- respect their property, views, and opinions; and
- comply with any reasonable request of a staff member.

7 CONDUCT IN RESPECT TO PROPERTY

Students will:

- treat residential college property and facilities with respect; and
- treat staff and fellow students' property with respect.



City Beach Residential College
22 Kalinda Drive
CITY BEACH
6015 WA

(08) 9237 7500

citybeach.rescol@education.wa.edu.au

<https://www.education.wa.edu.au/web/citybeachresidentialcollege>



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