

## Shaping the future

## Make a complaint

You can use the form below to help you write a complaint. Give this to your school or education regional office in person, by email or by mail. Making a complaint can be overwhelming. Contact your school, education regional office or phone the complaints advice line on 1800 655 985 if you need support with the complaint process. To make a complaint online, or to understand the complaints process visit <a href="education.wa.edu.au/complaints">education.wa.edu.au/complaints</a>

Your details	
First name	Surname
Phone	Email
Address	
What is your preferred method of contact? Phone Email Mail Face-to-face	
Details of your complaint	
Is your complaint about a school, residential college or other area of the Department of Education? Yes No	
If yes, provide the name	
Does your complaint involve a staff member? Yes	No
If yes, provide the staff member's name	
If your complaint involves a child in your care please provide their full name and date of birth.	
Child's name	Date of birth / /
When did this happen? / /	
What happened?	

